

Telephone Service Plan

With over 25 years of experience we understand the need for reliable service. Your communications are crucial to your business' success which is why we take proactive steps to ensure uninterrupted service. Our detailed service plan addresses your entire communication system and provides our customers with a Single Point of Contact for all of your communications.

System Protection

All of you hardware and software is protected in case of outage.

Data Network Evaluation

An annual review of your current Network to ensure that your business is up to date. We will evaluate and provide a report of our recommendations.

Guaranteed Response Time

When problems occur our immediate response is critical. Most of our systems are setup with active monitoring to email alarms and we have remote access to access the initial problem.

- Major Outage—2 hour onsite response
- Minor Outage—8 hour onsite response

Other Benefits

- Free Software Upgrade.
- Guaranteed In-Stock replacement.
- Discounted Labor Rates.

Telephone Service Management

Single point of contact to manage all local dial tone, long distance, or internet service with your current service provider.

Remote System Changes

No charge for remote changes to your system that include password resets, name changes, button assignments etc.

Technology Trade-Up

If require an upgrade of phones or application we will credit your current investment towards the new purchase.

- Year 1—70%
- Year 2—50%
- Year 3—30%

- Discounted Hardware and Software Pricing.
- Free End-User Training.
- Free Telephone keypad/ desi replacement.