

IT & Data Services

Universal ComOne offers a wide array of services which have been developed over the last 15 years to provide our clients a complete source of business solutions. These are all designed to make Universal ComOne the single answer to all your business technology needs.

Universal ComOne Delivers

- Single source for all communications needs
- Business analysis and strategic consulting for business growth
- Responsive on-site professional computer and network support
- Expert phone, e-mail and agent based support center
- Fast Track hardware and software implementation
- 2 Hour response time
- Network and systems maintenance schedule

Services

Consulting

- Project Management
- Growth Planning
- Vendor Liaison
- Purchase/Procurement
- Business Process Analysis
- Hardware and Software Plan and Deployment

Managed Network Services

- Administration
- Design
- Audit Services
- Systems Integration
- Secure Wireless Network Planning and Deployment
- Systems Documentation

Security

- Implementation
- Intrusion Detection
- Audit Services

Managed Desktop Services

- Managed Services
- Helpdesk
- Desktop and Server Migration
- Virus Protection

Network Architecture

- LAN/WAN Design
- Data/Telecom Integration
- IT Assessment and Performance
- Cisco Networks
- Remote Access Services

Storage Solutions

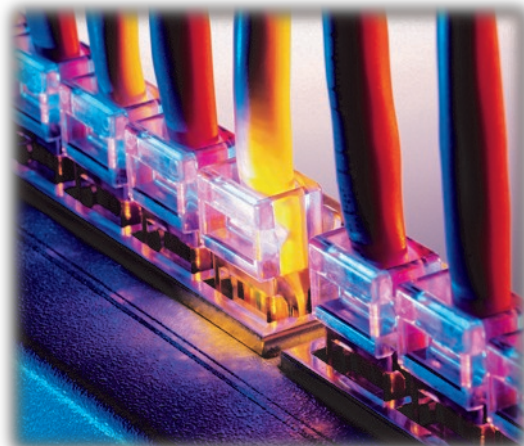
- File Servers
- NAS (Network Attached Storage)
- Remote Storage

Backup and Disaster Recovery

- On-Site Backup
- Remote Backup
- Disaster Recovery
- Business Continuity

E-Mail and Collaboration

- Administration
- Design
- Integration
- Protection
- Mobile Device Integration



866-962-3500

www.universalcomone.net

